

## **General booking conditions Royal Apartments**

- Upon agreeing to rent an apartment, a payment of 25% of the rental sum is immediately due.
- The remainder of the rental has to be paid 4 weeks in advance of your stay.
- In any case of cancellation, it is essential that you cancel your booking in writing (by mail) to [info@royal-apartments.nl](mailto:info@royal-apartments.nl)
- In the event of clients having to cancel a booking, even being for causes outside of their control, 25% of the rent is, regrettably, not refundable.
- Due to the above we advise you to take out a cancellation insurance.
- On the day of arrival, the property will be available as from 14:00 hours.
- The property has to be evacuated at 10:00 hours on the day of departure, unless otherwise agreed with the representative of the owner or manager.
- The tenant confirms that he will behave as a good Housekeeper.
- In the event of problems with, damage to, or breakages of property, clients are requested to inform the owner or representative that handles the property. This will enable us to ensure rectification of the problems and damage on time (for the next guest arrive).
- The tenant is not allowed to let the property to any third party, or occupy the property with more people as indicated in the rental contract.
- In the event that substantial damage occurs on, or to a property, as a result of the inadvertent or deliberate action of clients, repair or rectification of such damage will be fully chargeable to the client's account and the owner or his representative reserves the right to immediately vacate the property in question.
- We endeavour to ensure that clients have a safe and enjoyable stay during their visit to the Algarve. However, we cannot be held responsible for any accidents, injuries, or damages involving or caused by clients during their stay at one of our properties.
- Arrangements will be made during your stay with regards to return of the keys when departing.
- The location of the apartments is Rua Dr Mendonça 34 Lagos, Portugal. The address of the owner is Vuursteenbergh 6, 3825 DG Amersfoort, The Netherlands.